**Simply Events 2025 – FAQs**

**Can I turn up and pay on the day?**

We advise all participants to pre-book their tickets online to speed up arrivals. Tickets will be available to purchase online until 2pm on the day of the Simply rally when admission closes. We will have the facility to take payments on the day.

**Please note tickets are per person and tickets must be purchased to cover all occupants of a vehicle.**

**I haven’t received an attachment with my email after purchasing my participant tickets?**

You will not receive a pdf attachment with your email as your tickets are included in the email sent to you. If you “Download all Pictures” within the email then you will see your unique barcode which will be scanned upon arrival however, if you have any trouble viewing this barcode, then please make a note of your booking reference number which can be used on the day instead.

**My vehicle has broken down/I no longer own the relevant vehicle but I would still like to visit?**

If your participant vehicle has broken down or you have since sold your vehicle but you would still like to visit, then you are able to pay an upgrade fee on the day of the Simply rally in our Visitor Reception. As participant tickets are only valid if arriving in a relevant marque vehicle for each Simply rally, i.e. A Ford at Simply Ford there is an upgrade fee required, which will be the difference from your participant ticket to the advanced general admission. Please bring your participant tickets with you on the day. Parking will be in the visitor car parks. Tickets are otherwise non-refundable and non-transferable as per our Terms & Conditions of sale: [Terms & Conditions | Beaulieu, New Forest](https://www.beaulieu.co.uk/terms-conditions/)

**I’ve changed my vehicle since booking, how do I amend the vehicle details?**

As long as you are still arriving in a relevant vehicle, i.e. a Ford at Simply Ford, you do not need to update us if your vehicle details have changed.

If you no longer have a relevant vehicle, please see above FAQ.

**What happens if I can no longer attend the Simply event?**

All tickets purchased for the Simply events are non-transferable and non-refundable as per our Terms and Conditions of sale: [Terms & Conditions | Beaulieu, New Forest](https://www.beaulieu.co.uk/terms-conditions/)

**Is the ticket per person or per vehicle?**

All participant tickets are per person and all persons arriving in a vehicle must be covered by a ticket or purchase a ticket on arrival.

**Can I buy an extra ticket for an additional passenger that now wishes to join me?**

We are unable to add additional persons to an existing order once made. You can place a new order for participant tickets for any guests arriving in your vehicle, please enter the same vehicle details as the original order. You will need to show multiple sets of tickets on arrival covering all persons arriving in the vehicle.

Tickets will also remain on sale online on the day of the event and additional tickets can be purchased online until admission closes at 2pm or on arrival.

Please ensure that everyone arriving in your vehicle has a ticket.

**Can extra persons join me on foot?**

Participant tickets are only valid for those arriving in a relevant display vehicle, they are not valid for arrivals on foot. Please ensure that if purchasing participant tickets, those covered under your booking arrive in your vehicle.

Visitor reception opens at 10am for attraction ticket holders. Any arrivals foot with participant tickets will be directed to enter through visitor reception where upgrade prices apply. The entrance for display vehicles is a vehicle entry only, there is no entry on foot permitted.

**Do I need to print my ticket?**

All participants will have their ticket scanned on arrival. This can be printed to speed up arrival or can be shown on a mobile phone or tablet. Please ensure you have downloaded your ticket in advance of arriving at Beaulieu in case of network connection issues on arrival.

**Will the event still go ahead in bad weather?**

Yes, unless stated otherwise on the website, all Simply events will take place in all weather conditions. Please see the relevant Simply page for the latest updates.

**What time can I arrive?**

Please see each specific Simply webpage or your tickets for arrival times as these do differ for each Simply event. Please do not arrive prior to the arrival time as no facilities will be open.

Arrivals for participants are up until 2pm.

**What time can I leave?**

Vehicles are able to leave at any point during the day but please note that once you leave you will not be able to re-enter the event and attraction. Your tickets do include entry into all of the Beaulieu attraction from opening at 10am until closing.

Our People’s Choice award will take place at 2pm on each Simply Rally and we recommend remaining until after this time in case you have been selected as one of the top 3 vehicles.

Please note: We do ask for vehicles not to leave during peak arrival time of participating vehicles as two entry lanes may be in operation.

**Does my vehicle qualify?**

For each Simply Rally you must be arriving in the relevant vehicle for that specific Simply in order to purchase participant tickets. For instance, at Simply Ford, all Ford vehicles (any age and condition) are welcome. Please visit the relevant Simply pages for details of which vehicle qualifies for each Simply. If you are unsure, please email us at events@beaulieu.co.uk with your vehicle details and which event you wish to attend as a participant.

Please note: if you arrive on the day in a vehicle that does not qualify for that specific Simply event, you will be directed to park within the visitor car parks and enter as a visitor through our visitor reception, an upgrade fee will apply.

**Can I book a club stand?**

Yes, we will be taking club stand bookings for all Simply rallies.

Please email events@beaulieu.co.uk with details of the Simply you require a club stand for, club name, club contact, email, telephone and number of cars expected (minimum of 10 cars per club stand). Club information is sent out to the club organiser within 2 weeks of the relevant Simply Rally. Please note, club spaces are only reserved until 10.30am, after which the area will be used for general participant parking.

**Can we park together?**

If you don’t meet the minimum number of cars for a club stand, then we recommend arriving together to ensure you are parked together. We endeavour to park cars in the order they arrive, with the exception of club stands where club vehicles are directed to their club area when arriving prior to 10.30am.

**Can I use my Gift Aid pass?**

The annual Gift Aid pass is valid only through visitor reception and gives you free access to the National Motor Museum only. Should you wish to use your gift aid pass and see the rest of the attraction and the event you will need to enter through visitor reception and upgrade your visit to a full admission. If you would like to enter as a participant in a relevant marque vehicle, you will need to purchase participant tickets for each person within the vehicle. The Gift Aid annual pass is not valid as a participant entry.

**Will we be able to buy food and drink onsite?**

You will be able to purchase food and drink from an outdoor catering unit\* as well as the onsite Brabazon restaurant.

\*please note, catering units are not available at all Simply Rallies.

**Can we bring our own picnic?**

You are very welcome to bring your own picnic to enjoy during your visit. A number of picnic benches will be dotted around for your use, or you can bring a picnic blanket and find a shady spot to relax. We ask that you do not use any form of BBQ and dispose of your rubbish in a bin.

**Can I bring my dog?**

Although dogs are very welcome at Beaulieu within the grounds and gardens, we would like to make you aware that Simply events involve vehicle moment of arrivals and departures throughout the day.

Dogs must always be kept under control and on a lead.

**Will I have access to the Beaulieu attraction?**

Yes, your Simply ticket includes entry to the Beaulieu attraction.

**Where will I be parked?**

The majority of our parking for Simply participant vehicles is on grass within the Beaulieu attraction. There is limited hard standing space available, and we cannot guarantee where you will be parked on the day.

**Will tickets sell out?**

Our Simply rallies are due to go ahead without capacity limits in place, as such tickets should not sell out. We do suggest that you pre-book your ticket online in advance to help speed up your arrival.

**When do your Early Bird tickets finish?**

You can benefit by purchasing our Early Bird participant tickets which are on sale until 31st January 2025. Please visit each specific Simply webpage for further ticket information and to buy tickets.

**When do tickets change in price?**

After our Early Bird tickets finish on 31st January 2025, advanced tickets will be available to purchase for all Simply rallies. These will change to the standard ticket price based on the date of each specific Simply, approximately 2 weeks before the rally takes place. Please visit the specific event pages for more information.

**When do tickets go off sale?**

Tickets go off sale at 2pm on the day of the rally, when participant admission closes.

**Can I use my Friends of the National Motor Museum Pass?**

Yes, pass holders can pre-order tickets online through the relevant Simply page. Please make sure you also bring your membership card with you on the day with your tickets. The usual allowance of tickets applies to NMMT passes.

**Can I use my B100 pass?**

Yes, pass holders can pre-order tickets online through the relevant Simply page. Please make sure you also bring your membership card with you on the day with your tickets. The usual allowance of tickets applies to B100 passes.

**Are the toilet facilities open?**

We will have our toilets open for visitors, one beneath the Brabazon Restaurant and the other near to the Abbey Domus. At our larger Simply Rallies, our parkland toilets will also be open.

**What will happen if the Simply is cancelled?**

If the Simply rally cannot go ahead, we will contact all ticket holders to let them know and advise on the next steps we will take with their booking.

Your tickets also include entry into all of the Beaulieu Attraction, please also visit our Attraction FAQ’s which may help answer your query about visiting Beaulieu: <https://www.beaulieu.co.uk/faqs/>